

A big 4 Australian bank

Credit Analysts

The task

Momenta were tasked by a Big 4 professional services firm to resource 20 Credit Analysts within 15 working days in 2020. The expectation was to fulfill these roles with high quality candidates who have strong credit background, and to ensure they could all commence across two intake dates, in two separate states. The client's objective was to process and clear a substantial and specific backlog of credit applications which the bank was unable to process due to Covid-19 restrictions.

The solution

Because of the tight timescales, Momenta were required to interview and assess potential candidates and provided appropriate candidates according to the client's exact specifications.

Momenta worked against the following challenges:

- Uncertainty of team size due to changing client requirements as well as commencement dates.
- Specific prior credit experience required where candidates must have held a large DLA.
- Up against another recruitment agency, Internal Talent acquisition plus the client recruiting direct for these roles.
- Short turnaround of receiving the request and ensured the candidates could start immediately, therefore filtering out people with any notice periods.

- Understood the market of people who were readily available, who had the right skill set, and delivered exceptional candidates based on no prior experience of working with the Bank.
- Fast-tracked the vetting process to enable a rapid and efficient onboarding in two states concurrently.

The outcome

Since the first placement of the initial team and due to the successful delivery of the project, Momenta has been retained as a preferred supplier for the client's BAU operations, and has to date supplied a concurrent team of 250 people, working in roles across Transaction Monitoring, Sanctions High-Risk Customer, and CDD/EDD. The success and completion of the initial short-term project allowed Momenta to continue to be utilised as the trusted resource vendor, supplying the client with the best possible candidates in the shortest time scales, whilst conducting all interviewing, vetting and HR responsibilities for the client



15 credit analysts



Onboarding
completed in 2 states

About us

Momenta is a global contingent resource solutions company, providing skilled professionals to the financial services, legal, technology and training and development sectors for over 30 years. Our people selection process is recognised through ISO 9001:2015 accreditation ensuring we provide our clients with the right people, with the right skills, at the right time and cost effectively. We are building the workforce of the future. Today.

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