

A big Australian bank

Urgent KYC/EDD resourcing

The task

Momenta were tasked by an Australian bank to resource a team of 20 KYC/CDD Analysts as an on-going BAU group in order to review new and existing client details during mid 2020.

The solution

Momenta was required to rapidly resource and supply an interstate team. Once they had been onboarded, and following their completion of training, due to Covid restrictions, this team was required to work purely from home.

Momenta worked against the following challenges:

- An interstate team resourcing and onboarding – which added complexity to the interview and vetting process
- Understanding the interstate market of candidate availability, with an appropriate skill set. Momenta was able to deliver exceptional candidates against a revised set of client expectations
- Fast-tracked the vetting process to enable a rapid and efficient onboarding of small groups across multiple intake dates.
- Candidates were required to be comfortable and competent in dealing with both internal stakeholders as well as unsupervised direct client engagement. Candidates were required to deliver against both personal and team objectives.

The outcome

Momenta supplied an entire team interstate. This team was entirely onboarded, trained and commenced work remotely. The success of this initial process led to the client subsequently requesting an increase in the team size from 15 to 20. Momenta continues to be the Bank's principal trusted resource vendor, supplying the best possible candidates with a rapid response delivery, whilst also managing the interview, vetting and HR responsibilities.



Onboarded
& deployed remote teams



20 KYC/EDD
Analysts provided

About us

Momenta is a global contingent resource solutions company, providing skilled professionals to the financial services, legal, technology and training and development sectors for over 30 years. Our people selection process is recognised through ISO 9001:2015 accreditation ensuring we provide our clients with the right people, with the right skills, at the right time and cost effectively. We are building the workforce of the future. Today.

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