



Financial Services

Despite being highly regulated the Financial Services industry can be unpredictable with organisations often encountering unforeseen disruption whilst having to adhere to strict legislative demands and deadlines.

In order to remain compliant, it is increasingly important for financial institutions to undertake detailed assessments, putting measures in place to ensure potential risk is minimised. In such a rapidly evolving industry there is a consistent rising demand for specialist knowledge and skill sets.

In parallel, many financial service institutions have opted to reduce headcount adopting a leaner, more cost effective, workforce model. However, addressing certain projects with this reduced internal resource and existing skill sets can present challenges.

“An investment in knowledge
pays the best interest.”

Benjamin Franklin



Sector specialists



People ecosystem



Offshore capabilities



Holistic solutions



Accredited quality



Cost effective

Momenta

Financial services resource solutions

At Momenta we are continually building our ecosystem of validated, contingent financial services associates with the optimum industry skill sets, readily available when additional specialist support is needed.

Whether you require resources to assist with large scale remediation or front facing customer service roles, our associates' extensive experience delivers results, on time and cost effectively.

With an enviable record for placing the highest calibre of personnel, Momenta is trusted by both top quality candidates and clients for:

1. **Specialist knowledge** of current financial services industry insights, understanding client needs and delivering the relevant professional skill sets.
2. **Consistency** delivered through our robust and scalable Financial Services professional resourcing process, ensuring you receive the same high quality standard whether you require 1 or 100 associates.
3. **Cost effective solutions** using our contingent resourcing model or our specialist offshore capabilities with full vetting, validation and quality control standards applied to both.
4. **Global availability** ensuring you have 1 point of contact to provide high calibre associates for your worldwide resourcing requirements.

Projects where Momenta provides financial services resources include:

- PPI
- Annuities
- KYC
- Pensions
- Complaints
- Mortgage Arrears
- Remediation
- General Banking

Roles Momenta can deliver include:

- Operations Managers
- Team Leaders
- Quality Assurers
- Complaint Handlers
- Case Handlers/Reviewers
- Telephony Agents
- Data Gatherers

Trusted

Momenta have worked with multiple companies across industries globally, successfully building their contingent workforce of financial services professionals. Visit our website www.momentagroup.com to view our case studies.

Specialist sectors



Arts &
Antiquities



Financial
Services



Legal



Training &
Development



Technology

Momenta

At Momenta we provide the right people with the best knowledge for the job to ensure you get only the best results.

Get in touch to discuss your contingent workforce requirements.

For more information contact:

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