

The Advice Arm Of A Professional Services Firm

Interim project manager

The task

When our client decided to extend their case review programme, they recognised that there was a particular requirement for an experienced project manager to help plan and oversee the work. Given the finite scale of the task, an interim project manager represented the best and most cost effective solution. The interim manager would be responsible for designing and implementing the necessary management information and key project metrics, implementing and reporting on formal project governance and controls, and helping to extend the project to include several other work streams already underway.

The solution

Momenta quickly completed a detailed search and selection process and recommended one of its associates, a senior interim programme manager ideally suited to the specific project requirements. With strong project and programme management experience, and Financial Services knowledge, the selected candidate was immediately able to scope the significance and potential risks posed by the regulatory implications of the project. The interim set about establishing firm and regular reporting structures, and allocated time and resource to providing accurate and timely management information. Having completed a review of resource levels, they created a structured on-boarding schedule to ensure the required resources would be available as case review activity ramped up. Reporting to the programme board, the interim highlighted the need for improved communications within the project, from the project to the business, and to the regulator, then took on responsibility for making the agreed improvements.

The outcome

The project was executed smoothly and effectively owing to the controls and plans recommended and implemented by the interim manager, who remained on board through the peak of the review period. When a ramp down in case review activity was determined, the interim handed the responsibility and detailed plan for the controlled completion of the project seamlessly back to the internal project team before the deployment ended.

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- ✓ 1 project manager to oversee the work
- ✓ 3+ work streams benefitted from project management